

Licensing Sub-Committee

Supplementary Agenda A

Thursday 20 October 2022 at 6.30 pm

This meeting will be held remotely

Watch the meeting live: [youtube.com/hammersmithandfulham](https://www.youtube.com/hammersmithandfulham)

MEMBERSHIP

Administration:	Opposition:
Councillor Mercy Umeh (Chair) Councillor Florian Chevoppe-Verdier	Councillor Dominic Stanton

CONTACT OFFICER: Debbie Yau
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Public Notice

This meeting will be held remotely. Members of the press and public can watch the meeting live on YouTube: [youtube.com/hammersmithandfulham](https://www.youtube.com/hammersmithandfulham)

Speaking at Licensing meetings is restricted to those who have submitted a representation and registered to speak.

Licensing Sub-Committee Supplementary Agenda A

20 October 2022

<u>Item</u>		<u>Pages</u>
6.	RINGO PIZZA, 40 FULHAM PALACE ROAD, W6 9PH (6:30 PM) - ADDITIONAL INFORMATION FROM THE LICENSING AUTHORITY AND OBJECTOR	3 - 20
7.	BEST ONE, 308 WANDSWORTH BRIDGE ROAD, SW6 2UA (8 PM OR AFTER CONSIDERATION OF THE FIRST ITEM) - ADDITIONAL INFORMATION FROM THE OBJECTOR	21 - 30

AMENDMENT TO REPORT:

4.1 Enforcement History

Warning letters were issued addressed to the named licence holder on licensing records at the time in response to unauthorised late night refreshment witnessed at the premises on the 6th and 21st November 2020 and 11th March 2021. The letters were emailed to the applicant (Mr Shakeeb Ayash) who confirmed during a meeting on the 24 March 2021 that he was the leaseholder of number 40 Fulham Palace Road, and who subsequently transferred the licence on the 03 June 2021.

Lebanese Taverna Express C/o Mr Fariborz Ranjbar Larijani And Mr Avtar Singh Mann 40 Fulham Palace Road London W6 9PH	DATE: 9 April 2021
	When telephoning please ask for the Licensing Section. Tel: 020 8753 1081 E-mail: licensing@lbhf.gov.uk

Dear Mr Fariborz Ranjbar Larijani And Mr Avtar Singh Mann,

LICENSING ACT 2003 Re: Lebanese Taverna Express, 40 Fulham Palace Road London W6 9PH

I am writing in connection with a visit to the above premises on the 6 November 2020 carried out by Police Officers and a visit carried out on the 21 November 2020 by the Noise and Nuisance Team. The purpose of these visits were to ensure that the premises were trading in accordance with the current public health regulations, investigate a noise complaint and to provide you with any guidance as appropriate.

The Council as the Licensing Authority are the relevant authority for the issuing of Premises Licences (in accordance with the provisions of the Licensing Act 2003). I would, therefore, bring to your attention the following incidents which were observed on both the 06th and 21st November 2020 which constitute as contraventions of the legislation. These incidents are listed on the enclosed schedule and you will need to ensure that appropriate steps be taken to remedy the situation immediately.

Please note that a failure to comply with the requirements of the Licensing Act 2003 and associated regulations is an offence. As such, the Council has decided to issue this warning letter and may consider further formal action.

If you require any further information or wish to discuss any of the above, please do not hesitate to contact me on the above number.

Yours faithfully



Adebayo Olanrewaju

Licensing Compliance and Enforcement Officer

Schedule of Contraventions

Licensing Act 2003

Lebanese Taverna Express, 40 Fulham Palace Road London W6 9PH

Section 136 - unauthorised licensable activities

- (1) This section applies whenever premises in respect of which a premises licence has effect are being used for one or more licensable activities authorised by the licence.
- (2) It is an offence to carry on or attempt to carry on a licensable activity on or from any premises otherwise than under or in accordance with the authorisation provided by a premises licence.
- (3) It is also an offence to breach and terms and conditions included in such licence including any relating to hours during which the licensable activities may take place.

The Licensing Authority have been made aware of the following –

- That on Friday, 6 of November 2020, Police witnessed staff at the premises providing hot food to customers at approximately 02:05am and 02:15. When talking to the Police officer, a male staff member appeared to imply that the premises usually take and deliver food orders up until "03:00".

The above incident has been captured on Police body worn video.

- That on Saturday, 21 of November 2020 at approximately 02:35, a Noise and Nuisance Officer witnessed staff at the premises providing hot food to customer. The Noise Officer noted that he was informed by a staff member that the restaurant closes at "04:00".

Required action –

The premises benefits from a premises licence which is subject to terms and conditions. The trading hours specified on the current licence are as follows:

Licence Number: 2010/01168/LAPR

- Sale of Alcohol
Monday to Sunday: 12:00 until 02:00
- Late Night Refreshment
Monday to Sunday: 23:00 until 02:00

All terms and conditions of the premises licence must be complied with at all times. Please refer to your licence for terms and conditions. The licence summary or a certified copy, must be displayed at the premises at all times. If you require a copy of licence, please contact the licensing team: licensing@lbhf.gov.uk .

The licence holders (Mr Fariborz Ranjbar Larijani And Mr Avtar Singh Mann) must ensure that all staff are aware of the permitted activities, days, times and conditions of the premises licence in order to ensure no further unauthorised licensable activities are observed at a future date.

Carrying out unauthorised licensable activities is a criminal offence under Section 136 of the Licensing Act 2003 in which upon conviction the maximum sentence is an unlimited fine or a prison sentence not exceeding six months, or both (for each individual offence).

Lebanese Taverna Express C/o Mr Fariborz Ranjbar Larijani & Mr Avtar Singh Mann 40 Fulham Palace Road London W6 9PH	DATE: 14 April 2021
	When telephoning please ask for the Licensing Section. Tel: 020 8753 1081 E-mail: licensing@lbhf.gov.uk

Dear Mr Fariborz Ranjbar Larijani & Mr Avtar Singh Mann,

**LICENSING ACT 2003: Lebanese Taverna Express, 40 Fulham Palace Road
London W6 9PH**

I am writing in connection with a visit to the above premises on the 11 March 2021 carried out by the Noise and Nuisance Team. The purpose of visit was to ensure that the premises were trading in accordance with the current public health regulations and that the provisions of the Licensing Act 2003 were being complied with.

The Council as the Licensing Authority are the relevant authority for the issuing of Premises Licences (in accordance with the provisions of the Licensing Act 2003). I would, therefore, bring to your attention the following incident which was observed on 11 March 2021 which constitute as a contravention of the legislation. This incident is listed on the enclosed schedule and you will need to ensure that appropriate steps be taken to remedy the situation immediately.

Please note that a failure to comply with the requirements of the Licensing Act 2003 and associated regulations is an offence. As such, the Council has decided to issue this warning letter and may consider further formal action.

If you require any further information or wish to discuss any of the above, please do not hesitate to contact me on the above number.

Yours faithfully



Adebayo Olanrewaju

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Licensing Act 2003

Lebanese Taverna Express, 40 Fulham Palace Road London W6 9PH

Section 136 - unauthorised licensable activities

- (1) This section applies whenever premises in respect of which a premises licence has effect are being used for one or more licensable activities authorised by the licence.
- (2) It is an offence to carry on or attempt to carry on a licensable activity on or from any premises otherwise than under or in accordance with the authorisation provided by a premises licence.
- (3) It is also an offence to breach and terms and conditions included in such licence including any relating to hours during which the licensable activities may take place.

The Licensing Authority have been made aware of the following –

- That on Thursday, 11 March 2021, officers from the Noise and Nuisance team witnessed staff at the premises providing hot food to customers at approximately 02:20.

Please be aware that the provision of hot food and drinks at 02:20 is a breach of your premises licence and the current public health regulations.

Required action –

The premises benefits from a premises licence which is subject to terms and conditions. The trading hours specified on the current licence are as follows:

Licence Number: 2005/05015/LAPR

- Sale of Alcohol
Monday to Sunday: 12:00 until 02:00
- Late Night Refreshment
Monday to Sunday: 23:00 until 02:00

All terms and conditions of the premises licence must be complied with at all times. Please refer to your licence for terms and conditions. The licence summary or a certified copy, must be displayed at the premises at all times. If you require a copy of licence, please contact the licensing team: licensing@lbhf.gov.uk .

The licence holders (Mr Fariborz Ranjbar Larijani & Mr Avtar Singh Mann) must ensure that all staff are aware of the permitted activities, days, times and conditions of the premises licence in order to ensure no further unauthorised licensable activities are observed at a future date.

Carrying out unauthorised licensable activities is a criminal offence under Section 136 of the Licensing Act 2003 in which upon conviction the maximum sentence is an unlimited fine or a prison sentence not exceeding six months, or both (for each individual offence).

From: Charlotte Dexter
Sent: 17 October 2022 22:32
To: Layug Karen: H&F
Subject: Further Supplementary Agenda item for Ringo Pizza 2022/00986/LAPR

Dear Licensing,
Please include this in a further Supplementary Agenda for 40 Fulham Palace Road Licensing Application:

We submit the following as a summary of our concerns and various other submissions by email and photos.

Point 1

To clarify, we understand the hours and what is allowed as follows:

This Premises is at 40 Fulham Palace Road
The name of the Premises is unclear, in our experience.
—is open from 08:00 to 02:00, 7 days a week
—Hot food (& Late Night Refreshment, licence required from 23:00) is served:
'Indoors' and 'Outdoors' from 08:00-23:00 and 23:00 to 02:00.

This means that Customers may sit down to order/eat or take away food between 08:00 and 02:00, 7 days a week

Sale of alcohol off the Premises 08:00 - 02:00 7 days a week
This means that alcohol is not sold if you sit down to eat. Alcohol may be sold if you TakeAway food/alcohol or food/alcohol is delivered to you.

Further, to be specific
—Hot food & (Late Night Refreshment, licence required from 23:00) is served:
'Outdoors' only, but Condition 6 says by delivery only, from 02:00-04:00, Sun-Thurs
'Outdoors' only, ie but Condition 6 says by delivery only, from 02:00-05:00, Fri and Sat

The Application: In short... The Applicant would like to be able to allow people to come inside from 02:00 to order food and take it away.

Please note that I have not mentioned a name of the Premises, nor a trading name, nor legal name.

We submit that the Applicant should not be allowed to provide TakeAway service from 2am (so collect in person from 2am) because the Police have explained to the Applicant, and to us, that during these very late, ie early morning hours, there are huge problems in Premises such as this one around Hammersmith/upper Fulham Palace Road with drunk people coming in to order, to eat, they won't leave even if the licence is only for TakeAway, they start fighting about paying (or not paying). Simply, put, there are too many crime, disorder and Anti-social behaviour problems. The risk is very high for those serving and preparing the food right there in front of the customers (a proper plan of the Premises would help the Sub-Committee understand the layout and the high risk).

The Applicant explained that despite these risks (for which there is no risk assessment made by the Applicant, and no updated plan of the layout) there is business to be had from workers on their way home.

That said, it is very unclear to us why the Police, after explaining the high risks involved in trying to consistently promote the licensing objectives inside a takeaway shop like this one, the Police went on to suggest that it might be possible to promote the Licensing Objectives of Prevention of Crime and Disorder, and have submitted the 3 Conditions on page 4 ; we suggest it is not possible.

Police stated on page 43:

“We discussed the later hours and the impact that this could have on Crime and disorder in the area, we made you aware of our concerns with regards to the premises attracting those customers that are possibly intoxicated and the possibility of disorder should they be encouraged to loiter in the area.”

Only last week there was a bomb threat at the Hammersmith Apollo theatre with 6,000 people suddenly outside, in the very surrounds of 40 Fulham Palace Road. Police had no ability to control such crowds at short notice. This is the reality of this area. Prevention of Crime and Disorder is very, very difficult, if near to impossible when sudden surges like this happen, at any time of day or night.

Police are not patrolling this area or any area around here at these hours. It is up to the public and Premises to ring 999 should things get out of order inside or outside a premises. The Police admit the high risk of disorder. Disorder quickly becomes a huge threat to life; the Police know this and therefore have made it clear, in writing.

If granted, suggested CONDITION:

a) Although we ask that TakeAway not be granted, were the Sub-Committee minded to grant the 'TakeAway only' hours of 23:00-04:00 on Sunday-Thursdays and 23:00 - 05:00 Fri and Sat, then

SUGGESTED CONDITION

--an SIA Security Guard should be on duty during these times, from 23:00 to 04:00 Sun - Thurs and 23:00 - 05:00 Fri and Sat.

The Council has various Pool of Conditions suggestions for SIA security guards, their responsibilities and ongoing twice-yearly training regarding licensing. These security Guards cost about £12-15 per hour. Assuming that there is enough trade to justify what the Applicant calls trade from emergency service personnel in the area, surely the cost of a well-trained security guard would be justified.

b)

A NEW PLAN of the internal layout; where customers will wait for TakeAway, how seating will be blocked off

Further, we suggest that the Plan on page 21, dating from 2005, does not at all reflect the Premises today. It mentions a news agent area where there are now hot kebab vertical grills and an open counter which does not protect staff in any way.

We ask for the plan to be updated, although the 2003 Act does not require it to be updated.

c)

FURTHER CONDITIONS

We also suggest that four further Conditions be added, which have been approved by the Licensing Authority as enforceable

- *Every incident of crime or disorder on, or in the vicinity of the Premises shall be reported immediately to the police by the Designated Premises Supervisor or a nominated member of staff. A record of incidents of crime or disorder reported shall be kept at the Premises and made available on request to an authorised officer of the Council or the Police. (This supports the promotion of the Lic Objective to Prevent Crime and Disorder)*
- The Designated Premises Supervisor and all members of staff shall ensure that all lawful and reasonable instructions and/or directions given by the police are complied with.

- *Delivery drivers at any and all times shall only use zero emission 2-wheeled vehicles with registration number plates. (This supports the Lic Objective Prevention of Nuisance, both emissions nuisance as well as noise nuisance; and Crime and Disorder in that registration plates make it possible for Police to track vehicles)*
- *A responsible member of staff shall carry out proactive litter patrols outside the premises at least 3 times throughout the premises' opening hours and specifically at the end of trading hours to ensure that there is no litter associated with the premises in the immediate vicinity and any such litter found shall be collected and returned to the premises for disposal with the premises' normal waste / refuse collection. (This supports Prevention of nuisance)*

d)

CONDITION SPECIFICALLY REGARDING ALCOHOL and area outside the Premises

Finally, we suggest that

--a Condition make it clear that after 02:00 no alcohol should be ordered for delivery, or for takeaway. Although this is already clear in the Current Licence, a change in the Licence (which we do not support) regarding the possible change to TakeAway only after 02:00 needs clarification regarding alcohol sales — it would make this very clear, it would spell it out in clear text to employees, the Applicant, the possible SIA security Guard etc, and signs could be posted regarding this, so that employees could easily point to the sign, to avoid possible conflict with customers— Police have made clear in writing that such conflicts arise all too often in TakeAway situations in built-up areas in our Borough.

—a Condition to make clear that customers after 02:00 cannot loiter in and around the Premises to eat their food/drink the alcohol they bought inside.

— a Condition that no tables/chairs will be placed outside after 02:00; to avoid nuisance, asb ie Promote the Licensing objectives of Prevention of nuisance

Point 2

THE Agenda Pack states: "On 27 June 2022, Mr Shakeeb Ayash ("the applicant") submitted an application to vary the premises licence in respect of the premises known as Ringo Pizza, located at 40 Fulham Palace Road London W6 9PH."

I would point out to the Sub-Committee that in fact, the Application DOES NOT mention a Premises name anywhere; neither in Part 1 - Premises Details nor on the signature page, page 38.

Point 3:

Site visit:

I was having trouble finding Ringo Pizza on Google Maps.

I was having trouble finding Ring Pizza on Deliveroo, Ubereats and JustEats. There was no custom website to order from

On August 11, 2022, I visited the address 40 Fulham Place Road. There was no Ringo Pizza to be found.

The Premises is NOT known as Ringo Pizza. It is known with a big overhead blue sign as Lebanese Taverna, 40 Fulham Palace Road.

I have submitted various evidence from my site visits, with photos, and with screen grabs. I was told by the person who spoke to me that Ringo Pizza went under during the pandemic, especially once the petrol stations 'starting making up fake names and delivering alcohol in a big way'.

As of mid-August, but definitely as of today, Mon Oct 17, Ringo Pizza has disappeared from delivery order apps.

Lebanese Taverna, 40 Fulham Palace Road is definitely to be found on delivery apps.

I see on Google Maps that Lebanese Taverna was previously at 38 Fulham Palace Road, to the right of 40 Fulham Palace Road.

The Committee might want to know at what point that signage for Lebanese Taverna was moved to/new signage was placed for Lebanese Taverna at number 40 Fulham Palace Road.

Morphed from Ringo Pizza to Lebanese Taverna

July 2019: Accord to Google Maps, signage showing Ringo Pizza was in place at 40 Fulham Palace Road, July 2019

July 2019: According to Google Maps, signage showing Lebanese Taverna was in place at 38 Fulham Palace Road, July 2019

Oct 2020: Google shows Lebanese Taverna at 40 Fulham Palace Road and an empty shell of a shop and no signage at 38 Fulham Palace Road

Nov 6, and Nov 21, 2020: Warning letters issued to 40 Fulham Palace Road (but mentioning the signage as Lebanese Taverna)

March 11, 2021 third warning letter issued to Lebanese Taverna, 40 Fulham Palace Road.

Note:

March 16, 2021 Lebanese Taverna LTD dissolved

Point 4:

Warning letters. Three warning letters to the Premises are to be part of the Supplementary agenda (most likely marked 'A' or 'B')

Questions remain regarding why three warning letters were not acted upon, taken further.

These official Warning letters were apparently pushed off by the recipients (which proves that they were received) who suggested that the three warning letters from Responsible Authorities were sent to the 'wrong address'. In Licensing, it is the actual street address that is paramount, we have learned most recently from the Council's legal counsel at a hearing two weeks ago for 30 North End Crescent, where the names of the Premises were all deregistered from Companies House. I have also learned that some Councils avoid the trading name of the Premises altogether in order to avoid this very situation that seems to have taken place, three times, here, with apparently no follow-up.

We suggest that the Sub-Committee needs answers regarding why these 3 warning letters were never taken further; 40 Fulham Palace Road has been trading outside of its permitted hours; the Police witnessed it, three times and were thwarted due to the address/the recipients calling on a technicality that was not at all a technicality.

Either the address is the address or it is not the address. The three warning letters were addressed, clearly, to 40 Fulham Palace Road.

Whoever is trading at 40 Fulham Palace Road is using the Licence of 40 Fulham Palace Road.

Misrepresentation, in this case the recipients of the three warning letters, trying it on with a mere, 'you contacted the wrong address' is deception at best and most definitely misrepresentation.

Point 5:

Companies House:

I also see on Companies House that

Lebanese Taverna 38 Fulham Palace Road was dissolved 16 March 2021.

I see no other Lebanese Taverna, or similar on Companies House.

Mr Shakeeb Ayash (the applicant) was a director of RingoMoe Ltd (10994694) at 40 Fulham Palace Road but this company's status is 'dissolved'.

He is not shown as a director on Companies House.

Ringo Pizza Ltd in Oxfordshire is listed as Company Status: Active proposal to strike off. Last accounts submitted 30 Nov 2018.

It is unclear if this is the defunct former Ringo Pizza associated possibly with 40 Fulham Palace Road. Could the Sub-Committee please ask questions to clarify these vital points.

When searching '40 Fulham Palace Road' there are no entries

Point 6:

Could the Sub-Committee please clarify for us:

QUESTION

What position does Mr Shakeeb Ayash hold with which company, as it relates to the licence at 40 Fulham Place Road? Or, is he a sole trader?

Were further warning letters to be sent, to which address and which entity should they be sent?

Point 7:

Comments made by the Applicant/his agent, imply various negative comments about my/our Representations.

First:

I refer on the 2018 Guidance:

Home Office: Revised Guidance issued under section 182 of the Licensing Act 2003 April 2018

Regarding 'other persons', called 'other interested parties in the 2003 Act,

Page 51 of the 2019 Guidance states,

"Other persons

"8.13 As well as responsible authorities, any other person can play a role in a number of licensing processes under the 2003 Act. This includes any individual, body or business entitled to make representations to licensing authorities in relation to applications for the grant, variation, minor variation or review of premises licences and club premises certificates, regardless of their geographic proximity to the premises. In addition, these persons may themselves seek a review of a premises licence. Any representations made by these persons must be 'relevant', in that the representation relates to one or more of the licensing objectives. It must also not be considered by the licensing authority to be frivolous or vexatious." Our concerns are about the Premises 40 Fulham Palace Road. We are concerned about possible misrepresentation in the past and how this will be remedied for the future.

Second:

a) Ward Panels are an active voice in H&F

The Ward Panels in Hammersmith and Fulham are working together to look at most Licensing Applications across the Borough, to engage actively and positively in the process. We are involved in this application for that very reason.

b) Anonymity is becoming a problem for residents:

We have learned that residents and businesses are fearful of making Representations due to the somewhat arcane rules of the almost pre-data protection era of the 2003 Licensing Act. People no longer want to show their names and street names. They would rather that Ward Panels represent their interests.

Ward Panel Chairs/Co-Chairs and some Ward Panel members are willing to put their names in the public domain, for the sake of the community's best interests, regarding Prevention of Crime, Disorder and Anti-social Behaviour, as well as Prevention of Noise and Nuisance, Promoting Public Safety and Protecting Children from Harm.

Point 7:

It remains unclear whether or not the Application made is valid, with no company name or trading name, nor an explanation of the relationship between the Applicant and the Premises address, beyond being the Premises Licence holder for an address using a different trading name.

Residents/Ward Panels have expended a great deal of energy to unearth what is going on at the Premises. We are still unclear and hope that tonight answers many unknowns.

We believe that the Sub-Committee will find all this research useful and in the end, we ask the Sub-Committee to reject the application for the reasons we have detailed from

--possible misrepresentation,

--to finding ways to avoid warning letters from the Licensing Authority,

--to not making clear the name of the Premises (even if only for future correspondence, to avoid the mishaps of the recent past),

--to lack of risk assessment regarding the severe concerns made by the Police regarding crime and disorder and ASB in this busy area of Fulham Palace Road, especially after 02:00.

Thank you.

C Dexter

From: Charlotte Dexter
Sent: 17 October 2022 15:28
To: Layug Karen: H&F
Subject: ADD to Supplementary Agenda pls Fwd: Ringo Magic Noodle (Not Ringo Pizza??) and 'with Off License" SCREENSHOTS 40 FulPalRd

Dear Karen.

Photo here of Ringo Pizza is from before 2020.

Ringo Pizza no longer has signage at 40 Fulham Palace Road.

The signage at 40 FPR is for Lebanese Taverna and has been since 2020, it seems.

I thought that this email below with photos would be part of the agenda pack. It is not. Please add this email of today Monday 17 and trail below with photos.

Charlotte Dexter Murray
Barclay Rd

From: Charlotte Dexter
Date: 5 August 2022 at 09:56:33 BST
To: Karen Layug
Cc: Overton H&F Licensing
Subject: Ringo Magic Noodle (Not Ringo Pizza??) and 'with Off License" SCREENSHOTS 40 FulPalRd

K

I am going to make a site visit because this place seems "permanently closed" and they seem to deliver alcohol?? See screen grabs.

I've tried to order at various times on Deliveroo. Just realised: Maybe they are only with one or two of the other Big Three delivery services.

To be honest, it can't be my job to do this research but I am going to do it today in the interest of a more transparent Licensing process. I suggest that you NOT send this email, nor these photos or concerns to anyone until we have more



Ringo Magic Noodle

2.9 ★★★★★ (45) ⓘ · 🚩 See your match

Restaurant · 🚗 7 min

Permanently closed



OVERVIEW

MENU

REVIEWS

PHOTOS

No-nonsense carry-out spot for Chinese noodles, stir-fries & rice dishes, with vegetarian options. >



40 Fulham Palace Rd, London W6 9PH, United Kingdom



Permanently closed ▾



ringomagicnoodle.com



Suggest an edit

info.




Ringo Pizza and Off License - Hammersmith

Alcohol · Burgers · Pizza

1.40 miles away · Opens at 15:00 · £2.00
delivery · £15.00 minimum


 Info 
Map, allergens and hygiene rating

 Delivered by Ringo Pizza and Off License -
Hammersmith
This means you won't be able to follow your
order or get live updates

Ordering alcohol? We may ask for ID on delivery.

DEALS

15" Nice To Meat U

 This place is currently closed. Check back
during business hours to place an order.

Charlotte Dexter Murray

From: Charlotte Dexter
Date: 11 August 2022 at 17:30:32 BST
To: Karen Layug
Cc: Overton H&F Licensing
Subject: UPDATE pls 12 Aug Re: Ringo Pizza DOES NOT EXIST. 2022/00986/LAPR: Ringo Pizza: 40 Fulham Palace Road London W6 9PH

Dear Karen (or Maria as she is the officer)
Since reporting, below and attached photos, this rather strange anomaly last Friday 5th Aug to Karen Layug/you/Licensing, I have heard nothing from anyone at LBHF Licensing regarding this.

I want to make clear that my Representation stands.

I am assuming that you are investigating with urgency as it appears to me that both the Police and the Lic Auth have been deceived, and actually lied to. These are criminal offences under the Lic Act, are they not?

Charlotte Dexter Murray
Barclay Rd

On 5 Aug 2022, at 17:37, Charlotte Dexter wrote:

CONFIDENTIAL

Dear Licensing

Ringo got killed off during the pandemic, so tells me 'the owner' of Lebanese Taverna at RINGO address 40 Fulham Palace Road. Apparently once Petrol stations started delivering under all sorts of fake names Ringo could not compete, he told me.

I asked where Ringo is now. He said they do not exist.

From old Google maps it looks like Lebanese Tavern has been at nr 40 for at least a year or more. They have a licence for 38 Fulham Palace Road, it seems, which is now "Truth"?? [looks a bit nightclubish. EDIT AUG 11–Truth. double shop 38 and 36 FulPalRd is a breakfast/Lunch place says Google Maps. It definitely exists as in photo I took].

Karen, Lic Officer sent me a response to my Rep from ' Tony Hunte on behalf of Ringo Pizza'. Who is he and what is he representing?

Photos attached. I am here at 17:17 on Fri Aug 5 Aug 2022.



Charlotte Dexter Murray

Agenda Item 7

From: Charlotte Dexter
Sent: 18 October 2022 17:34
To: Layug Karen: H&F
Subject: 308 Wandsworth Bridge Road Premises Application 2022/01033/LAPR

I am responding to the HEARING NOTE of Mr Roy Light. St John's Chambers, on pages 5,6,7, and 8 of ANNEX 4 of the Agenda Pack for Best One 308 Wandsworth Bridge Road 2022/01033/LAPR.

Mr Light makes points about misunderstandings in the representations made. Yes. There was much confusion about Indoor only, which at the last minute, was corrected in the Licensing Register to Indoor and Outdoor for Late Night Refreshment. It was impossible to amend Representations. We are waiting for the Licensing Authority's outside counsel to comment on ways forward in the future about this very situation when mistakes are made but the 2003 Act/ 2018 gives no guidance.

Yes, Mr Light, I named this Premises as a hard working Post Office, grocery, etc. Praise is due where praise is due, for shop that keeps somewhat sociable hours.

Our main concern as residents and Ward Panels representing residents is the seemingly small, but significant request to expand both opening hours and hours for the sale of alcohol, as well as expand by one hour the sale of Late Night Refreshment (Hot Food).

We are concerned about 'hours creep' in this very dense residential area

Wandsworth Bridge Road is a very busy road leading to and from the Bridge. Almost all of the Victorian terraced houses on this part of WBR and on this side, surrounding the Premises, are converted flats—usually 3 or 4 flats per house.

One more hour till midnight, 7 days a week, means one more hour of customers coming and going, making noise, speaking on their phones; this is disturbing to those trying to sleep at night.

Two more hours early in the morning, from 06:00-08:00 (vs opening now and selling alcohol from 08:00, 10:00 on Sundays) will only add to noise and disturbance of those entering and exiting the shop, as well as and especially from taxis and others who stop in front of the Premises, close/and often slam their vehicle door shut, and pop into the Premises for supplies. The prevention of noise nuisance cannot be upheld consistently, in any way during the requested extended hours. Before 23:00 people have to put with with the noise described. Before 08:00 people are not expecting to hear the noise described. This is quite obvious, and perhaps therefore a Rep from the Env Nuisance team was not necessary as it is not expert opinion that is needed here, it is simply the facts as known and experienced by residents.

We do not see any explanation for how the Premises will prevent such Noise and Nuisance during these requested extended hours from 23:00 to midnight and from a new 6am opening, vs the present 8am opening. The fact is that there is hardly any way to prevent such noise, except to keep hours to reasonable hours for the neighbourhood. It is for this reason that the Council goes into great detail in their Licensing Policy about "population densities in this borough are high" (Policy 11, page 30) and 'residential premises located above or in close proximity to licensed premises.'

Hours Guidelines

The Council sets out, as a guide, 'suggested closing times for licensed premises' in a chart on pages 20/21 of their Licensing Policy and on page 58 of the Agenda Pack: Late night refreshment in residential area is described as 'Not considered appropriate' ie 23:00 is the magic hour for closing;

and in Mixed use areas as Fri-Sat 00:30 and Sunday 23:30. This part of Wandsworth Bridge Road falls into both categories, thus the 23:00 closing at present seems reasonable and tempered for this very residential part of WBR.

Signage does not work

Signage is suggested in the list of Conditions offered, asking people to respect neighbours (who are sleeping). We all know that no one reads signs, let alone acts upon them. Requiring by Condition the posting of such signs is an easy way of saying, 'done that'; our residents and their right to sleep is paramount to a thriving Borough. Sleep makes for people who awake refreshed.

This Council is working hard to promote Responsible Drinking.

Unfortunately, those who buy alcohol in the early hours of the morning, especially from off-licenses, can tend to be people who are quite desperate for an alcoholic drink. They are, in almost all cases, not buying supplies for a family picnic. Why give people a chance to buy alcohol at 6am?

The Ward Panel Chair for Sands End, wrote specifically about this in his Representation. He wrote, in part:

"This is clearly designed to capture the trade from pub goers. As such it is highly likely that those prospective buyers of alcohol and more not less likely to be inebriated and therefore are more not less likely to behaviour in an anti social manner. Given this is predominately a residential area; I see no reason for the area to trade off residential tranquility at the expense of what is only of minor commercial benefit to the owner, but could be of get detriment to the local residents."

This Borough (LBHF) has set out very specific Policy Considerations in their LBHF Licensing Policy 2022-2027 under Section 5. Policy Considerations. These points are set out in the Agenda Pack for this hearing on pages 57-61. 'Thwaites' decision of 2008 submitted by Mr Roy Light, is not a reason for all hours at any time, anywhere. Nor is it reason not to listen to residents and their evidence. Experts are experts, yes, but we live here and are experts in our neighborhoods about what goes on around us.

The evidence presented by Ward Panels and my resident association encompasses the very residences and their residents above, to the side and around the Premises. The fact that the area is so densely populated is the evidence, in and of itself, for the need to consider restricting ie not expanding hours around 308 WBR. The Licensing Policy states this 'evidence' very clearly. Google Maps shows it.

Since this Thwaites 2008 high court decision Licensing Authorities in London have developed many policies to assist them in evaluating the potential detrimental effects of licensed premises, especially as these relate to residents. Waiting for the bad things to happen, to build up into more crime, more disorder, more nuisance, to the point that it takes years to unwind the problems, is not the intent of Thwaites decision.

Residents around 308 WBR are counting on these very policies to protect them.

As stated in Policy 22, page 30 of the LBHF Licensing Policy, our Borough works hard "to place high regard on the control measures put in place by an applicant to ensure that our residents are protected from the potential detrimental effects of any licensed premises."

Our Representations set out clearly the need to protect residents from the potential detrimental effects of one more hours of opening, one more hours of selling alcohol until midnight and two more hours to sell alcohol from 06:00 vs the existing 08:00.

The fact that the Police and Env Noise/Nuisance did not make a Representation should not belittle the concerns and needs of residents, especially after 23:00, as well as at 06:00, when children and adults are trying to sleep in the very houses around 308 WBR.

Your POINT 5

Representations were made using the old Ward boundaries because the Met Police had announced that it was going to use the old boundaries until the end of 2022; later it was announced that efforts would be sped up. Thus, for the new Ward of Palace and Hurlingham, there was not yet (and there still is not) a newly constituted Ward Panel. These Panels include the local police Safer Neighbourhood teams, with locally elected representatives from the Ward, following a Constitution and a Met Police Framework. I am sorry that Mr Light was not aware of this. I attach a 2-page PDF explaining this from the Mayor of London's office, dated 13 September 2022. The Representation made by the Sands End Ward Panel Chair, Mr JC Cooper is valid.

Anonymity is becoming a problem for residents:

We are learning that residents and businesses are fearful of making Representations due to the somewhat arcane rules of the almost pre-data protection era of the 2003 Licensing Act. People no longer want to show their names and street names. They would rather that Ward Panels represent their interests. We are also working with the Licensing Authority on this very point and looking at solutions developed by other London Boroughs Councils.

Ward Panel Chairs/Co-Chairs and some Ward Panel members are willing to put their names in the public domain, for the sake of the community's best interests, regarding Prevention of Crime, Disorder and Anti-social Behaviour, as well as Prevention of Noise and Nuisance, Promoting Public Safety and Protecting Children from Harm.

A person who lives next door to BestOne ask me to make her points for her.

Deliveries: Conditions needed

Point 11 states that there will not be deliveries of hot food.

a) We would appreciate a Condition which makes this clear.

Should the Applicant wish to start delivering hot food after 23:00 (should the Sub-Committee decide to grant a licence for after 23:00), he could apply for this separately.

b) Alcohol deliveries are not a big business now for the Premises., Mr Light explains This could change. Uber and Deliveroo are very aggressive in their marketing approach to small off-licenses. Therefore, now is the time for Conditions that will help to Prevent Public Nuisance of noise and emissions from any deliveries by this Premises

List of agreed/offered Conditions re Best One.

On page 76 of the Application there are 15 Conditions that Mr Light refers to in his Hearing Note

I would like to point out to the Sub-Committee that there are further Conditions offered on pages 77 and 78 under the ways in which the Premises will uphold the Lic Objectives.

Further Conditions

Residents would like to suggest the following, should the licence be granted with some form of hours extension:

1) Point 7, page 76. That no beer stronger than 5.5% be sold at any time.

This will prevent disorder, should a rather well refreshed customer grab a high strength beer and then be refused sale after 23:00 because it is too strong. Simplification seemed to be the goal stated

in 9. (2) of the Hearing Note and this would certainly simply things and lessen any potential disorder problems, as stated.

2) Ward Panels are aware of an increased reluctance of Premises to ring 999/Police when there is an incident at or around their Premises. The Police are unaware of many incidences at Premises in Fulham because of this lack of reporting. Policing is data driven. In short, they tell us, No info,/data No problems.

Working with new applications for alcohol licensed premises and the Council Lic Authority, we now have approved, enforceable language for Conditions that will add to the Prevention of Crime and Disorder and work in favor of upholding Public Safety as well as Preventing Nuisance; we ask that these Conditions be added to the licence

- *Every incident of crime or disorder on, or in the vicinity of the Premises shall be reported immediately to the police by the Designated Premises Supervisor or a nominated member of staff. A record of incidents of crime or disorder reported shall be kept at the Premises and made available on request to an authorised officer of the Council or the Police. (This supports the promotion of the Lic Objective to Prevent Crime and Disorder)*
- The Designated Premises Supervisor and all members of staff shall ensure that all lawful and reasonable instructions and/or directions given by the police are complied with.
- *Delivery drivers at any and all times shall only use zero emission 2-wheeled vehicles with registration number plates. (This supports the Lic Objective Prevention of Nuisance, both emissions nuisance as well as noise nuisance; and Crime and Disorder in that registration plates make it possible for Police to track vehicles)*
- *A responsible member of staff shall carry out proactive litter patrols outside the premises at least 3 times throughout the premises' opening hours and specifically at the end of trading hours to ensure that there is no litter associated with the premises in the immediate vicinity and any such litter found shall be collected and returned to the premises for disposal with the premises' normal waste / refuse collection. (This supports Prevention of nuisance)*

3) Nitrous Oxide trends on Wandsworth Bridge Road

I attach a NextDoor app alert of 31 July about this which explains this growing problem on Wandsworth Bridge Road. This is another reasons that hours after 23:00 for this Premises could lead to more custom for alcohol; imagine, several people standing out front drinking and 'doing' balloons and running inside to buy alcohol. This is a very real possibility as it is happening not far away. Unfortunately, these activities spread when they are not driven out of the area. There is no active police patrolling on WBR. The LET teams are out there, but can do very little, they tell us.

The Responsible Authority Police, as well as Environmental Nuisance have told us that they have observed these N2O gangs and made file notes about their observations, but there is little that they can do. The Police are looking into the resale of alcohol on the pavement.

We also ask that the Premises not sell Nitrous Oxide in any form and not sell balloons at any time. This relates to an unfortunate growing trend of the use of Nitrous Oxide balloons on the WBR, not far from the Premises. We know from areas close by in SW6 that off-licenses have voluntarily stopped selling balloons as well as the small N2O canisters (for making whipped cream, traditionally). This was a big topic at a recent Ward Panel meeting, where it was explained that gangs come to the area to fill and sell balloons; they also re-sell alcohol on the pavement.

In summary, we believe that the LBHF Licensing Policy works hard to protect residents by encouraging Premises to consider the needs of residents directly around the Premises, in the Premises' effort to promote the Licensing Objectives.

We are very concerned about the growing trend of the nitrous oxide parties on the pavement and in the surrounds of local shops on this very road.

Delivery adds new nuisance and noise to any Premises and surrounds. Conditions are paramount to upholding the Lic Objectives then the Premises entrusts their sale of alcohol to a third party delivery service.

We believe that the so-called 'moderate' extension of hours at night will not prevent crime and disorder, nor will an extension of hours till midnight or rolled back from 8am to 6am add to the calm of the early morning. Hours creep sets in and sooner or later the Premises will be asking for longer hours into the small hours.

We ask the Sub-Committee to reject the application.

Thank you. Charlotte Dexter



From: Julian Cooper
Subject: Re: WBR Fwd: Is anyone else concerned with the increased use of NOS [gas]
Date: 1 Aug 2022 at 10:10:55
To: Charlotte Dexter

FYI

Congratulations! J

Thanks for the screenshot of below. Misuse of the canisters is sadly no different to sniffing glue.. we can't stop people misusing something that is meant for another purpose. The law only covers supply and production for the psychoactive effect, of which it has to be a large amount for any realistic prosecutions. It's a menace and ASB for which if I was to stop someone with a small amount, I would issue a community protection warning based on the ASB element but it's then keeping track of them and being around every street, all the time because this happens everywhere, at any time. In short therefore, if police notice it then they would give at least give words of advice/ warning but the law doesn't offer much in the way of penalty unfortunately for mild possession.

Hope you're well. My foot is getting better but I'm still on medical restricted duty. Mike and Igor continue to public face alongside other colleagues that are assisting with some tasking. Hopefully I can get a foot patrol in before the next ward panel meet, that's my personal aim! 🙌

Shawn

Kind regards
Julian Cooper

On 1 Aug 2022, at 09:34, Charlotte Dexter

J

See screen grab here posted last night 31 July 2022 on NextDoor about laughing gas gangs, ASB ETC on WBR.

Is this the case ie is this happening around you? It mentions Il Palagio restaurant (which I do know) on WBR and side residential roads, Ashcombe specifically.

It is now a huge problem around us/Fulham Broadway.

-The local 24-hr shop at 605 Fulham Road has stopped selling balloons 100 percent. -I asked Police Lic officers to ask them.

-They also agreed voluntarily to not sell alcohol between 1-3am Fri and Sat. Police initiated that. Voluntary; does not affect their alcohol licence.

- Domino's at 613 Fulham Rd, so just two shops away, ON THEIR OWN, has stopped allowing people to come inside to order after 23:00, even though they are open till 01:00 F&Sat, M-Th open till midnight—only taking online orders to a real address where people are inside!!!

—if they sell balloons (hopefully they don't sell the gas canisters (??), I wonder if Krystal's would volunteer similar? Maybe BestOne as well?

FYI, These laughing gas people sit in cars to exaggerate the effect of the gas in closed quarters, but open and slam doors to renew oxygen! It goes on for 3-4 hours as they lull in and out of loud shrieks of euphoria.

They also hang out on the steps of houses or in niches of shops, 4-6 usually in a group. Selling NSO gas is totally legal. Police can do nothing about possession of it either.

Charlotte Dexter Murray

Barclay Rd

Begin forwarded message:

From: Your Fulham Road neighbours

Date: 1 August 2022 at 00:00:43 CEST

To:

Subject: Is anyone else concerned with the increased use of nos...


Reply-To:

nextdoor

19

Is anyone else concerned with the increased use of nos (laughing gas) in...

[See more](#)

 annabel cowell



3



Share

[View Post](#)

This message is intended for
3rd Floor, 207 Regent Street, London, W1B 3HH

[Unsubscribe here](#). Nextdoor,

Met Ward Changes

Meeting:

MQT on 2022-06-23

Session date:

June 23, 2022

Reference:

2022/2218

Question By:

Susan Hall

Organisation:

GLA Conservatives

Asked Of:

The Mayor

Category:

[Policing](#)

Question

Councillors have recently been informed by the Met that the current round of boundary changes which affects 25 London Boroughs and creates 46 new wards will take some time to change the safer neighbourhood teams accordingly. Why the delay and what can you do to speed this process up?

Answers

Answer for Met Ward Changes

Answered By:

The Mayor

Date:

Tuesday, 28th June 2022

Officers are drafting a response.

Met Ward Changes

Answered By:

The Mayor

Date:

Tuesday, 13th September 2022

The Metropolitan Police Service (MPS) is committed to ensuring that the newly created wards receive Dedicated Ward Officers (DWOs).

My Deputy Mayor for Policing and Crime regularly meets with the Assistant Commissioner for Frontline policing to hold them to account for the provision of neighbourhood policing.

The MPS assures me that it has identified, and in most cases posted, new DWOs to every new ward created by the boundary changes.

My DMPC will continue to press the MPS to ensure that officers are posted to all newly created wards as quickly as possible.

MAYOR OF LONDON LONDONASSEMBLY [Go to Session](#)

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